

Experience Counts



COMMITTED TO YOUR SUCCESS

Your JD Edwards Experts

TeamCain is an Oracle Gold partner specializing in EnterpriseOne and World products and services. Our core consulting services include implementations and upgrades, custom development, project management and technical services. We also offer add-on solutions and services to customers using JD Edwards® and other ERP engines. TeamCain has worked with hundreds of customers around the world delivering solutions enhanced by these value-added products and services. TeamCain is proud to offer end-to-end solutions and guarantee a partnership that will help your company meet its unique business objectives and function at an elite level.

“TEAMCAIN’S APPROACH, THE STAFF THEY SUPPLIED, AND THEIR CUSTOMER FOCUSED ATTITUDE – IT WAS MORE THAN WE WERE EXPECTING. THEIR HANDS-ON APPROACH, FULL ENGAGEMENT AND COMMITMENT TO OUR SUCCESS WAS EVIDENT THROUGHOUT THE PROJECT.”

(IT Manager, Consumer Products Company)

JD EDWARDS CONSULTING SERVICES

Our customers tell us that the implementation of an ERP software solution is more critical than the software itself.

We can help you with any or all of these services to fit your needs:

Our team can provide the depth of knowledge that is critical to successful implementations. We understand business, and we understand the technology behind your chosen solution. Our goal is to get it right for your business - the first time, and every time.

- Initial preparation and planning to deliver a path you can follow for your upgrade
- Project Management throughout the project
- Customized training for new features and functions desired
- Application guidance or assistance in testing and issue resolution
- Assistance with your technical activities
- Retrofitting your mandatory modifications and interfaces

TeamCain consultants have been pleasing our clients for nearly a decade. How? By bringing expertise in both JDE software and in the industry they specialize in, and by knowing how to consult. We can help your project, big or small, by leveraging our knowledge of best practices to create better business processes for your organization.

Our bench of over 200 consultants across North America average over 15 years of JDE experience and cover all application and technical areas of expertise. We bring you the flexibility you need in a partner.

JD Edwards Upgrade Expertise

The latest releases of JD Edwards World and EnterpriseOne bring many new features and functionality that you may be able to put to use in your organization.



Experience Counts



How TeamCain Can Help...

Migrating from World to EnterpriseOne

Many customers choose to stick with JD Edwards World and with good reason. It is stable, functional, robust and has all the inherent flexibility that made JDE so popular. Sometimes though, you need or want to get to EnterpriseOne. You might want to take advantage of some of the modules that you can only get in EnterpriseOne. You might want to take advantage of some of the great user interface, reporting, and navigation features that you cannot find in World. We have helped numerous organizations migrate from World to EnterpriseOne and would be more than happy to work with you to make your migration a success.

“WE ARE DELIGHTED WITH THE RESULTS OF THE ERP DISCOVERIES PROVIDED BY TEAMCAIN. THEY WERE VERY EASY TO WORK WITH, EXTREMELY RESPONSIVE, AND TOOK THE TIME TO UNDERSTAND OUR NEEDS.”

(Business Analyst, Energy Company)

Project Management

For TeamCain, no project is too small or too large for our experienced team to ensure success. Whether your project is a small custom modification, a release upgrade, co-existence, an advanced module addition, a single division or a fully global implementation, we have the experience to deliver the results you want. Let our project management team lend their experience to your project.

Development

The TeamCain developers are experienced systems designers and developers known for delivering quality systems that meet the needs of our clients. Our developers are not only experts in the technology and systems, they are also very fluent in the applications and business processes. Our experienced team is passionate about

learning new trends in business and technology. This combination of experience, along with business and technical skills, is what sets us apart from others.

BI Publisher Services

BI Publisher has been rapidly adopted by JDE clients, both EnterpriseOne and World, to handle their outward customer, vendor and employee facing documents. Getting to BI Publisher is not without its challenges though – knowing how the tool works and how best to handle your specific scenarios can be a challenge. Deep understanding is the key to making it sing for you. We have hard to find skills in the best way to develop BI Publisher forms. Our customers have told us we have solved issues they could not on their own.

ERP ROADMAP, UPGRADES & MIGRATION WORKSHOPS

Our workshops are designed to provide you with deliverables that can outline what you need to know and decide upon for your next project and reach your JDE goals.

It starts with a pre-workshop questionnaire for you and your team to complete, followed by a one day onsite workshop.

Within two weeks, a results document showing recommended plans, time frames, staffing (internal and external), phasing, risks and investment is sent you. This is a great starting point for planning your way forward – whether this is for an upgrade, a migration, or a plan for arriving at a proper ERP Governance and/or Roadmap model.

We specialize in getting to know your JD Edwards environment and feel that if we understand your applications, infrastructure, people and culture, we will best be able to provide the right level of service for a long standing relationship.

Experience Counts



How TeamCain Can Help...

VALUE-ADDED SOLUTIONS & SERVICES

In addition to TeamCain's JD Edwards consulting services, we offer add-on solutions that can significantly extend the value of your EnterpriseOne and World (and other) ERP backbone.

TeamCain's BI Publisher Packs (BIPP)

For EnterpriseOne and World

BI PUBLISHER PACKS



BI Publisher is a great solution for outbound forms such as Sales Invoices, Purchase Orders, AP Checks, Pick and Pack Slips and more. But it often can take a considerable amount of time to create them, especially if you are looking for a sophisticated design. If you would like to find the fast way to get up and running with BI Publisher, check out TeamCain's BI Publisher Packs. These ready-to-use BI Publisher designs provide you with an easy to install, maintainable, adaptable and time saving solution that also incorporates advanced features and best practices.

Microsoft® Excel Spreadsheet Automation

For EnterpriseOne and World



The spreadsheet automation tools from Global Software fit your reporting and analysis needs to your business software. Spreadsheet Server allows you to get to ANY data - JD Edwards or other - within the tool most users know, Microsoft® Excel. You can drill down to transactions, have the full power of Excel, perform one click report distribution and more. Best of all, you empower your users to build, tweak and configure their own reports, eliminating any bottlenecks with IT.

Purge-it!

For EnterpriseOne and World



Purge-it! delivers lower risk and greater stability than external archiving tools. It is a one-step self-contained process and is easy to automate with scheduled jobs to meet your needs. An Oracle Validated solution for EnterpriseOne, this is a great option for cleaning up and clearing out your old data before or after an upgrade.

PACKMAN, SCANMAN & Self Service Password Reset (SSPR)

For EnterpriseOne; All OVI



PACKMAN is a tool which has been designed and developed to significantly reduce the number of manual steps required to assemble, build and deploy update packages while at the same time mitigating the risk of errors by automating the manual steps typically involved in this process.



SCANMAN is a complete, web-based Invoice Automation solution, seamlessly integrated into your Oracle JD Edwards EnterpriseOne application using the latest Café One features.



Self Service Password Reset (SSPR) solution for JD Edwards EnterpriseOne enables end-users to reset their JDE password without the intervention of the IT help desk or system administrator, increasing the efficiency of your IT help desk while simultaneously improving end-user productivity.



“WE VIEW TEAMCAIN AS OUR GATEWAY TO THE JD EDWARDS WORLD. WHEN WE HAVE ANY LARGE PROJECTS, THEY’RE THE FIRST PEOPLE WE GO TO. WE PLAN TO USE THEM FOR A NUMBER OF YEARS TO COME.”

(Director, Operations & IT, XSE Group)

Experience Counts



How TeamCain Can Help...

QuickBiz™ Software Solutions For EnterpriseOne



Integration and Application Platforms For EnterpriseOne



The QuickBiz™ Software Solutions are designed to help customers perform and solve complex calculations inside JD Edwards EnterpriseOne. Perform development with less development using Oracle Validated Integration pre-built solutions for items like Debt Management, Commission Calculation, Late Fees, Joint Venture/Joint Interest Billing; plus a simple way to enhance JDE with upgrade proof development your BAs can do.

Magic Software provides software platforms for enterprise mobility, cloud applications, and business integration. The Magic xpa Application Platform (uniPaaS) focuses on business logic development and multichannel delivery while the Magic xpi Integration Platform (iBOLT) tackles workflow management and certified access to multiple back-end systems. You can quickly and easily extend and integrate JD Edwards across your company. Magic xpi utilizes Magic Software's proven business integration framework to empower business analysts and JDE administrators to manage business processes using code-free visually oriented process design tools.

EnterpriseOne Upgrade Solutions For EnterpriseOne



RF-SMART For EnterpriseOne and World



The DWS EnterpriseOne Upgrade solutions are perfect for customers looking to reduce the amount of modifications they need to carry forward through an upgrade. DWS Dimension solutions reduce the typical issues found mid-project by identifying them up-front. Dimension Analyze™ is a software led service that enables customers to audit and estimate their EnterpriseOne upgrades to a level of accuracy previously unseen. The DWS Dimension Extract™ service gives you a high level view of your modified footprint which you can then cross-check against your own understanding of your EnterpriseOne system.

RF-SMART provides RF data collection for warehousing, manufacturing, and retail inventory control. Leveraging barcodes, voice, and JDE-specific workflows, RF-SMART dramatically improves accuracy, productivity, visibility and profitability. A purpose-built solution, RF-SMART offers more than 100 workflows off the shelf. This allows you to deploy quicker, upgrade easier and enables you to configure the solution to your unique needs without requiring customizations.

“IT’S JUST PEACE OF MIND TO HAVE A BUSINESS PARTNER THAT’S SO ACCOMMODATING AND SO RARE TO FIND ONE THAT ALWAYS HAS YOUR BEST INTEREST IN MIND.”

(Former Global IT Applications, Christie Digital Systems)

CONTACT US TODAY TO SEE HOW OUR EXPERIENCE CAN HELP

Connect with TeamCain via:

